



**Maughan Thiem Auto Sales Group Pty Ltd**, established in 1912, operate from 6 locations across Adelaide. We exist to develop and grow our people through our core values to deliver outstanding motoring services as a pillar of our communities.

Here at **Maughan Thiem** we are more like a family than a workplace. Our innovative and friendly culture is driven from within. We strive to create an enjoyable and supportive workplace where you can be yourself.

We seek a **Vision Specialist** to join our award-winning service team.

We are looking for someone with a passion for amazing customer service to hit the ground running.

**Key responsibilities:**

- Friendly and qualified customer handling.
- Offers repair solution and alternatives, allowing the customer to make the decisions.
- Achieve upsell targets through existing workflow.
- Create Maughan Thiem Vision videos.
- Upsell additional work identified at service.
- Communicate with customers regarding vehicle completion times.
- Achieve a high level of customer satisfaction and loyalty.
- Build and maintain a positive dealer service image amongst customers.
- Use the planning board effectively to provide the repair completion time.
- Perform a close follow-up of order processing and order completion in the workshop to ensure meeting customer promises on completion times.

**In return we offer:**

- Friendly high achieving team atmosphere.
- Ongoing internal and external training.
- Industry leading pay rates and a great culture.

We are excited to grow our team that could include you! This is a fantastic opportunity to join our dynamic and experienced team and be part of a South Australian family-owned business with strong core values.

**Maughan Thiem – Professional, Progressive, Family.**

*We thank those who apply and advise that we will only contact applicants who make the shortlist.*



Apply now!

Maughan Thiem is an equal opportunity employer. We pride ourselves on being a diverse and inclusive workplace. We value our employee's unique talents, perspectives, and experiences.